



## Compatibility

### DenMat Custom Abutments and Screw-Retained Solutions are Compatible with the Following Implant Systems;

#### BioHorizons®

Tapered Plus  
Tapered Internal

#### Dentsply Sirona

ASTRA TECH  
Implant Systems

#### Straumann®

Bone Level  
Tissue Level

#### BIOMET 3i™

Certain®  
OSSEOTITE®

#### Nobel Biocare™

Brånemark System®  
NobelActive®  
NobelReplace®

#### Zimmer Dental

Screw-Vent®

Any others, please call 800-872-8384

## Shipping and Delivery Options

All delivery days are listed in lab working days, starting from date of case acceptance (including acceptable impressions/models, bite registration, and complete prescription information). Working days do not include the date the case is shipped, time in transit, weekends or holidays. Outbound shipments require a standard \$15 U.S. flat fee per case.

### STANDARD

15 working days, plus 2 days to ship for all implant restorations.

#### Shipping address:

DenMat Lab  
1017 W. Central Avenue  
Lompoc, CA 93436 USA

**We thank you for your business.**

#### FOR DENMAT LAB USE ONLY

DATE RECEIVED #: \_\_\_\_\_ PAN #: \_\_\_\_\_

OPEN INITIALS: \_\_\_\_\_

## Abbreviated Terms and Conditions

Please see our complete Terms and Conditions available at [denmat.com/labpolicies](http://denmat.com/labpolicies)

### Ordering

For the best possible custom-made product, please make sure you are ordering the correct size, quantity, shade, and material application. If we make an error or if your order was inaccurate, we will make every attempt to remedy the error as quickly as possible. All orders may be subject to shipping and handling charges. "Rush" orders or orders requiring special handling may be subject to additional charges.

### Product Inspection

We encourage you to inspect the product prior to acceptance. Bonding or cementing the product in a patient's mouth is considered acceptance. If you do not notify the DenMat Lab of your rejection and do not return the product to the Lab within 15 business days after your receipt of the product, you will be deemed to have accepted it.

### Limited Warranty

While we believe you and your patient will be delighted with this product, we understand that 100% satisfaction is not always possible. In such event, we are happy to repair or replace, at our discretion, any product that is defective or does not meet your specifications. This is your exclusive remedy.

For all DenMat Lab restorations (excluding Snap-On Smile), DenMat's warranty obligation, with respect to an original restoration affixed to a particular tooth, is limited to one (1) time replacement for that restoration within five (5) years and covers any defects in materials or workmanship.

These limited warranties are in effect from the date the product is received and are between DenMat and the prescribing doctor. There will be no handling charge for warranty work for the first 90 days of the warranty period. After the 90 days, there will be a \$37 handling fee per unit (US dollars) plus shipping on all warranty claims.

This limited warranty is in lieu of all other warranties, expressed or implied and is void if the product is improperly stored or used. There are no implied warranties of merchantability, fitness for a particular purpose or otherwise. Before using this product, you agree that it is your responsibility to determine whether it is suitable for the intended use and will assume all risk and/or liability associated with use of or inability to use the product. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

### Our Contact Information

If you have questions or comments about our terms and conditions, we are here for you Monday through Friday from 6 a.m. to 5 p.m. (Pacific Time). Please feel free to contact our Customer Service team in any of three ways:

- |                                   |                                |   |
|-----------------------------------|--------------------------------|---|
| 1. Email us at:<br>lab@denmat.com | 2. Call us at:<br>800-872-8384 | 3. Write us at:<br>DenMat Lab<br>1017 W. Central Avenue<br>Lompoc, CA 93436 USA<br>Attn: Lab Customer Service |
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**We thank you for your business.**

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